J TikTok

FMCG Policy Reminders

The following content is valid as of Oct 5, 2023 and subject to change. Up-to-date information on industry, creative, and regional advertising policies can be found on the TikTok Business Help Center (i)



♦ Privacy ♦

Ads must contain a Privacy
Policy link, and must not request
information prohibited under our
data collection policy (j)

♦ Authenticity ♦

Ads must not display counterfeit or unauthorized replicas of a real product (i)

Ads must not feature content which infringes on/violates the rights of a third party (i)

♦ Prohibited ♦

TikTok recommends reviewing our prohibited content guidelines before any campaign (i)

Examples of prohibited content:

- the use of prohibited adult products or services (i)
- controlled drugs, prescription drug abuse, recreational drugs, drug paraphernalia, or accessories or supplies any of such, including the use of them (i)

♦ Consistency ♦

Ads must not contain mismatching or inconsistent information on promotion, price, discounts, products, etc. (i)

♦ Promises ♦

Performance promises referencing permanent changes to the human body are not allowed (i)

Ads must not contain an exaggerated performance or promise concerning a product's effect

Prohibited examples include:

- ♦ "removal of acne"
- wrinkles disappearing through "before and after" comparisons
- "get slim legs right away"

♦ Adult Content



Ads must not display:

- ♦ excessive visible skin
- sexual activities or behaviours that are overly suggestive or sexually provocative



♦ Weightloss ♦

Ads promoting weight loss/management fasting products or services (including supplements, fat burning pills, appetite suppressants, detox teas, etc) are prohibited i

♦ Claims ♦

- If a product is not licensed as a medicine (e.g. cosmetic products), medical claims in the ad creative or on the landing page are prohibited
- Medical claims examples include but are not limited to claims on curing acne, removal of wrinkles, or treating hair loss
- Ads containing medical claims will require a country's approved medical license or certification

For further reading:

TikTok Business Help Center Advertising Policies ads.tiktok.com/help/article/advertising-on-tiktok-first-things-to-note