J TikTok

Utility Software Policy Reminders

The following content is valid as of Oct 5, 2023 and subject to change. Up-to-date information on industry, creative, and regional advertising policies can be found on the TikTok Business Help Center (i)



♦ Privacy ♦

Ads must contain a Privacy Policy link, and must not request information prohibited under our data collection policy (i)

Landing pages that require users to download additional programs or input personal information to access the main content are prohibited (j)

♦ Authenticity ♦

Ads must not contain an exaggerated performance or promise concerning a product's effect. E.g., "Get money in 10 seconds!" (i)

Ads must not feature content which infringes on/violates the rights of a third party (i)

♦ Pricing ♦ ♦

Ads must not:

- contain mismatching or inconsistent information on promotion, price, discounts, products, etc. i
- make deceptive claims; omit information on fees, charges, and tariffs; propose harmful business models; or any of such (i)
- promote excessive purchasing of items assisted via delayed payment services such as credit cards, loan financing, and "buy now, pay later" services i

♦ Adult Content ♦

Ads must not display excessive visible skin or overly suggestive, sexually provocative behaviors (i)

♦ Prohibited ♦

TikTok recommends reviewing our prohibited content guidelines before any campaign (i) Examples of prohibited content:

- games of luck or chance, such as scratch-off games, bingo, or any other similar games or apps that could result in monetary or valuable prize gain i
- dating apps or services that convey, imply, portray, or encourage transactional relationships, infidelity, sexual encounters, or any of such (i)
- ♦ the use of prohibited adult products or services (i)

♦ Weight ♦

Ads must not display or promote:

- performance promises referencing permanent changes to the human body

 i)
- weight loss/management fasting products or servicesi

♦ Dating ♦

Ads that promote live chat or dating services are prohibited

❖ Exception: For South Africa, ads that promote dating applications or services must target 18+. Such ads must not be overtly sexual, reference transactional companionship or cheating, etc. i)

♦ ♦ ♦ Finance ♦ ♦ ♦

Ads that promote following financial services: credit card, loans, securities, and fintech must comply with relevant laws and regulations, be licensed by regional authority, and may need to target 18+ only (i)

For further reading:

TikTok Business Help Center Advertising Policies ads.tiktok.com/help/article/advertising-on-tiktok-first-things-to-note